



# SOUTHAMPTON FREIGHT SERVICES LTD



## Meet Our New Team Members

Following on from our 'Meet the Team' magazine last year, you may have noticed a few new faces and names appearing at Southampton Freight Services over the past few months. Well we've been busy growing the team, and the facilities here in Southampton as part of our continuing growth plan.

We've just taken on an additional warehouse location adjacent to our current building, providing a further 4800 square feet of bonded storage space, plus a Seafreight ETSF (Seafreight bond) where we can now unpack and customs clear inbound ocean freight containers into our facility.

In addition to this, we have increased our workforce, primarily on the transport and warehouse sectors, where our storage and distribution business has increased dramatically in the past 12 months.



### **Justin Lee Cull – Transport/warehouse**

Justin worked on a temporary contract with us through last summer 2013, to aid with the increased summer cruise business we had undertaken as part of our Cruise & Marine Logistic Network. His undeniably chirpy and friendly mannerism, his 'can do' attitude and his detailed appreciation of customer care helped him to become an instant hit with not only our own team, but also clients and suppliers whom he would visit on a daily basis.

Justin's bright attitude and desire to please means he fits perfectly with our well drilled and responsible transport team and already it feels like he is part of the furniture.

### **The National Apprenticeship Scheme**

As part of the Government's National Apprenticeship Scheme, where 16-24 year olds are provided employment whilst attaining an NVQ, we decided to add two young men to our team who were keen to get involved in the freight forwarding industry. As a company we have always employed a mixture of young and more 'senior' employees, culminating in what is now is a very diverse and knowledgeable team with a healthy mix of youth and experience.

**LOCAL KNOWLEDGE • GLOBAL SCALE**



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### **Campbell O' Brien – Air Export Department**

Our air export department has been steadily growing and required some additional hands to continue the high level of customer service we strive to provide each day.

With an array of young school, college and university leavers keen to find a full time position, and a Government scheme that encourages employers to provide work placement with the assistance of grants and support, we jumped at the opportunity to bring a new face onto the air export team

We were very fortunate to find a young man with family already involved in the shipping business with previous, albeit brief work placement experience in the courier industry, and a desire to learn and get involved in this exciting and fast paced industry. at 18 years old, Campbell is the youngest member of our team and with his pleasant and professional manner, friendly attitude and desire to succeed, has slotted into the air export department with ease after joining mid-way through July.

After just a short period of time Campbell is sending post flight information, flight details and quotes to clients, making air export bookings and coordinating door to door deliveries with our overseas partners on a daily basis.



### **Calum Mace – Warehouse**

Our next appointment was another young man looking to get a start in the transport industry, namely the warehousing area of the business. Now with two warehouse facilities, three separate customs bonded regimes in place and a throughput of shipments almost double it was two years ago, we have been looking for a young person to bring into the team and train in the procedures we have in place for receiving, handling, storing and despatching shipments throughout each day.

Enter Calum, another 19 year old who is being trained in all aspects of warehousing including goods receipt, container loading/unloading, bonded receipts and despatches, manual handling procedures, health and safety, tea making (naturally!) and labelling of cargo, and all other elements of our daily warehousing routines.

His cheerful smile, willingness to work as part of the team and his all-round good nature has helped him to immediately settle into the company and, together with Campbell, we hope he will continue to develop personally and professionally within our family business.